

Note on outsourcing

To provide services in relation to accounts opened with Swissquote Bank Ltd (“the Bank”), the Bank may rely on third parties to which it outsources certain activities in accordance with Section 25 of the General Terms and Conditions.

Outsourced activities remain under the responsibility and supervision of the Bank to the extent required by applicable laws and regulations.

To render its services, the Bank currently outsources:

- the storage, electronic and physical archiving and destruction of client documentation, including account opening documentation to a provider with operations in Switzerland;
- the provision of the eBill service to a Swiss provider;
- the connectivity to the inter-bank messaging network and data flow management in relation to shareholder identification, disclosure and voting with respect to the Directive 2017/828 of the European Parliament and of the Council of 17 May 2017 amending Directive 2007/36/EC to a provider with operations in Switzerland;
- payment services to a provider with operations in Switzerland.

Please send any question or comment you may have to our Customer Care Center:

Swissquote Bank Ltd
Customer Care Center
Chemin la Crétaux 33
Case postale 319
CH-1196 Gland